

15 YEAR WARRANTY



[Nolancarpets.com.au](http://Nolancarpets.com.au)

1800 35 75 85

# Nolan Carpet Tile 15 Year Limited Product Warranty

Nolan.UDA Pty Limited trading as Nolan Carpets guarantees the Nolan Carpet Tile Collection is manufactured under the stringent ISO 9001 international quality control standards. If received in original condition and installed to Australian standards, the Nolan Carpet Tile Collection is guaranteed against all manufacturing defects.

The Nolan Carpet Tile Collection is supported with a 15 year warranty from the original date of invoice in accordance with the details stated below.

## Surface Wear

The Nolan Carpet Tile Collection will lose no more than 10% of pile weight and will maintain a serviceable surface provided the carpet tiles are installed and maintained in accordance with the Nolan Carpets supporting documents (Care & Maintenance Guide and Installation Instructions), the terms of which are incorporated into this warranty. This warranty does not cover tears, cuts, burns or damage caused by improper use.

## Colour Fast (FOR INDOOR USE ONLY)

The Nolan Carpet Tile Collection when installed and maintained in accordance with the Nolan Carpets Care & Maintenance Guide will resist colour degradation against exposure to light and atmospheric contaminants. This warranty does not include batch variation or gradual colour change which is considered acceptable under general industry tolerances.

## Physical Integrity

Under normal conditions, The Nolan Carpet Tile backing will not delaminate and the tile will remain dimensionally stable. This warranty also includes resistance to shrinking, stretching, cupping, doming, curling or dishing.

## Static Control

Nolan Carpets warrant that in a normal commercial environment, the Nolan Carpet Tile Collection will not generate static greater than 3.5KV. No static shocks will be experienced by a human being as a result of the carpet.

Nolan Carpets shall not be liable for direct or indirect consequential damages whatsoever. In the event of a valid claim, Nolan Carpets reserve the right to correct the problem by either repair or replacing the affected area only. Prior to any re-works, there must be an agreement in writing between Nolan Carpets and the customer. In the event of a dispute, an independent industry body such as the Australian Carpet Institute of Australia will be asked to review the installation and provide a recommendation.

It is reasonable to apply a depreciation warranty if the customer has received some serviceable life from the product. This warranty is based on a depreciation scale which is effective from the Nolan.UDA original date of invoice and is calculated on the original invoice amount.

<b>Year 1-3</b> 100%	<b>Year 4-5</b> 70%	<b>Year 6-7</b> 40%
<b>Year 8-9</b> 20%	<b>Year 10-15</b> 10%	