

Reflections® Laminate Care & Maintenance

Reflections® Laminate Flooring brings you durable and sophisticated flooring, but taking care of them to preserve their magnificent finish is a must. By following a few simple care and maintenance guidelines, your floor will continue to be a timeless beauty for years to come.

Prevention

- Installing good quality mats both inside and outside of external doors, mats should be as large as possible and able to remove both grit and moisture.
- Remove your shoes whenever possible, this will help reduce the amount of dirt brought into the property and impact damage from stilettos.
- In high traffic areas, such as entrance halls and kitchens, the use of mats is recommended to give added protection.
- All furniture should have felt pads fitted to the base of legs or on other areas in contact with the floor to avoid scratches. On heavy furniture felt backed castors can be used if required.
- Avoid using wheeled chairs i.e. office furniture or ensure that a large good quality office mat is used to prevent indentations in the floor.
- Rubber based items e.g. the backing for matting, castors under furniture and rubber tipped furniture feet should not be in direct contact with the floor.
- Wipe up all spillage immediately.

Cleaning 8mm Lifestyle & Evoke Range

- Dry cleaning of the floor should be carried out regularly to remove loose dirt, grit and dust. Use a dusting pad or soft broom. If vacuum cleaning, the cleaning head must have a soft brush so as to not damage the floor.
- Use a Bona Spray Mop with Bona Wood Floor Cleaner to clean the floor surface when required, dry clean the floor first. Spray the surface sparingly with Bona Wood Cleaner and clean using the Bona microfiber cleaning pad, rinse the mop pad regularly in clean water and replace when dirty. DO NOT 'wet' mop the floor as excessive amounts of water may cause damage.
- Pull the mop back towards you and wipe in the lengthways directions of the floors, make the zigzag movements across the floor.
- Make sure floor is wiped dry with a microfiber cloth and no moisture is left on the floor after cleaning.

Cleaning 12mm Ultimate Range

Normal Cleaning

- Dry cleaning of the floor should be carried out regularly to remove loose dirt, grit and dust. Use a dusting pad or soft broom. If vacuum cleaning the cleaning head must have a soft brush so as to not damage the floor.
- Use a Bona Spray Mop with Bona Wood Floor Cleaner to clean the floor surface when required, dry clean the floor first. Spray the surface sparingly with Bona Wood Cleaner and clean using the Bona microfiber cleaning pad, rinse the mop pad regularly in clean water and replace when dirty. DO NOT 'wet' mop the floor as excessive amounts of water may cause damage.
- Pull the mop back towards you and wipe in the lengthways directions of the floors, make the zigzag movements across the floor.

Steam Mop Cleaning

- If necessary, a steam mop can be used on Reflections 12mm Ultimate range, the use of a steam mop should not exceed more than once a fortnight or twice a month.
- Before carrying out the steam mop process, ensure your floor is free of any sand, stones or grit that can be dragged across the surface of the floor.
- Use an appropriate pad and cloth is a must to ensure moisture and heat is evenly distributed across the floor. IMPORTANT: Use at low power setting and never allow your steam mop to remain in one spot for more than 30 seconds while in use, this may result in the damages of your floor. Always follow manufacturers user instructions/guidelines and contact the manufacturers for more details if not sure.
- Pull the mop back towards you and wipe in the lengthways directions of the floors.
- Make sure your floor dry quickly and not remain wet for long period of time as this can damage your floor and may result in your warranties being void.

Avoid the following:

- Pulling or pushing furniture or other objects across the floor.
- Using abrasive cleaning materials or harsh detergents / household cleaners on the floor. Using these cleaning methods / materials will harm the surface of the floor and may cause physical damage to the boards.
- Polishing, waxing, oiling and sanding the floor.